(ROGER) WAJDI KHALIL

Burlington, NJ | 609-880-3039 | rimshy@verizon.net

Adaptable and methodical operations supervisor with 15+ years of experience spearheading complex supply networks, developing top-notch teams, and delivering outstanding customer service. Accomplished and resilient leader with a bachelor’s degree in economics and the ability to grow revenue across the board.

Professional Experience

Railroad Construction Company (RCC) | Paulsboro NJ

General Superintendent | August 2023 - April 2024

* Managed a team of 40+ skilled laborers, Foremen and drivers in directing, coordinating and completion of high-profile railroad maintenance projects with strict deadlines.
* Directed logistical positioning of over $16 million of assets in a timely manner to meet client's needs.
* Scheduled and coordinated asset maintenance and repair as needed for upcoming projects.
* Issued progressive discipline and commendations to team members as well as setting expectations.
* Involved in weekly team meetings to identify challenges and create cost effective solutions.

Old Dominion Freight Line | Pennsauken, NJ

Operations Supervisor | May 2014 - August 2023

* Managed team of 20+ freight handlers processing and moving nearly 400 tons of commodities across the nation, exercising strong leadership to cultivate $22 million of annual revenue
* Administer performance evaluation throughout workforce and recommend advancement strategies, continually bolstering employee engagement and quality of work
* Conduct weekly staff meetings regarding objectives and direction, presenting key performance measures and charting a clear path to success
* Streamlined processes to elevate company efficiency, increasing bills per hour (BPH) by 8%, load average by 13%, and cut times from 84% to 92%
* Monitor workflow with attention to detail to strictly maintain safety standards, reducing annual injuries from 2.6% to 1.8% and customer claims from 3.3% to 2.1%
* Forge professional relationships with high profile clients, resolving issues and certifying long term satisfaction
* Direct $6.9 million budget with mathematical and analytical prowess, cutting costs where needed to maximize cost effectiveness and revenue
* Schedule repair of equipment and facility in accordance with company policy to verify proper working order and preserve staff security
* Earned “2.0 Award” for exceeding expectations in client service, operational metrics, and team spirit

YRC Worldwide | Hamilton, New Jersey

Outbound Supervisor | October 2005 - May 2014

* Led a team of 14 +/- union freight handlers in the logistical transfer of freight on the Outbound shift.
* Trained and executed the W&I program (weights and Inspections).
* Coordinated with Central Linehaul schedule and movement of assets and drivers.
* Established and amended Outbound plan.
* Directed proper handling, compatability and loading of hazmat freight.

CoreCompetencies

Operations Management, Employee Recruitment & Coaching, Performance Evaluation, Data Analysis, Audit Oversight, Growth Strategy Implementation, Financial Planning/Forecasting, Human Resources, Adaptability, Policy & Procedure Enforcement (OSHA, DOT, FRA, RTA, FMCSA, CSX, NS, TWIC), Hazmat background, Verbal & Written Communication, Conflict Resolution, Problem Solving, Professionalism, Honesty & Integrity, Customer Service, Cultural Competence, Team Collaboration, Empathy, Computer Proficiency (SAP, UNIX AS400, Microsoft Office Suite), Inventory Control

Education/Certifications\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Bachelor of Science in Economics & Business, City University of New York